



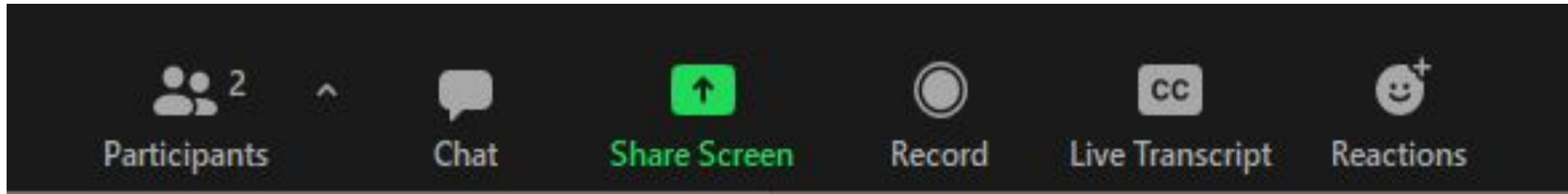
WAKE COUNTY
DEMOCRATIC PARTY

Poll Greeting + De-escalation Training (Fall 2024)

Raising your hand on your computer

STEP ONE:

Click on the **Reactions** button on the bottom of your zoom screen



STEP TWO:

When the menu appears, click **Raise Hand**



If you're on the phone

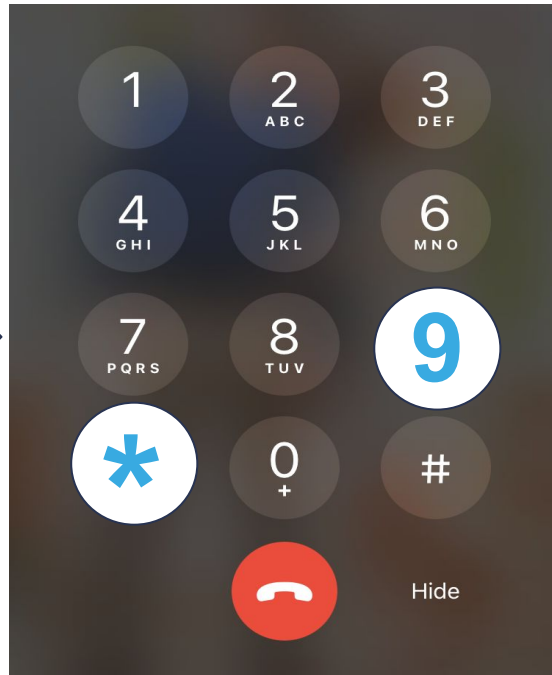
RAISE YOUR HAND

Press *9 on your phone's keypad



TOGGLE MUTE/UNMUTE:

Press *6 on your phone's keypad



Introduce yourself!

Your Name



- Your Name
- Your Precinct or City
- If you've poll greeted before
- Best polling place ever

Agenda



Poll Greeting Basics



Before, During, After Your Shift



What to Expect



Do's & Don'ts



De-Escalation Scenarios



Questions



Poll Greeting Basics



WAKE COUNTY
DEMOCRATIC PARTY

What we provide for voters



List of our endorsed candidates



Protection from possible intimidation



The opportunity to get volunteers involved



A friendly face






Before Your Shift



Before Your Shift



You will receive information from your site captain. Save the following contact info to your phone:

-  **Double check your sign-up**
-  **Site Captain contact info**
-  ***WCDP HQ (call/text): 919-916-5641 - for Poll Greeters only**
-  ***NCDP Voter Protection: 833-868-3462 (833-VOTE4NC)**
-  **Site Manager (EV) or Chief Judge (ED) name**

*These numbers are also included in the Poll Greeter Guide

What to Wear



Comfortable layers of clothing









Comfortable shoes



Wake Dems or General Democratic Party Gear

What to Bring





-  Something to drink and a snack
-  An umbrella or raincoat, hat, sunglasses, sunscreen
-  A book, digital reader, etc. for when there is no voter traffic
-  A cell phone with a charged battery and saved contact information
-  A folding chair or stool (check with the site captain if will be provided)
-  YOUR SMILE!!!

When you arrive





Parking

-  Park away from the polling location entrance
-  Leave parking closest to the door for voters

Locate the Wake Dems Table

-  Look for the Wake Dems tent, table, or signs

Introduce yourself to fellow WCDP volunteers, the NCDP Voter Protection volunteers (if there are any at your site)

-  Introduce yourself to the your fellow volunteers at the table and at the location
-  Let them know you're there for your shift

Questions?



During Your Shift







WAKE COUNTY
DEMOCRATIC PARTY




When your shift starts



Be mindful of the Buffer Zone

-  There will be Board of Election signs showing the buffer zone
-  ALL greeters, signs, and literature must be a specified distance from the entrance
-  Usually 50 feet, sometimes 25 feet
-  The Wake Dems table should be located near the voter entrance, and along the path most traveled, but don't block the sidewalk

Curbside Voting Information

-  Once a car has entered a space in the Curbside Voting area, you cannot approach
-  You can approach cars in line to enter a Curbside Voting space, but wait for an invitation
-  Depending on # of volunteers, focus on the foot traffic

What's on the Table?



✓ **Always have the following on the table (or handy)**

- ★ The Early Voting binder/notebook or Election Day Packet
- ★ Pens and volunteer forms
- ★ Translated slates in the plastic sleeves and/or acrylic holders
- ★ Slate cards to hand out

⊘ **No other campaign or candidate material**

- 📌 Our WCDP election literature is the only thing being handed out
- 📌 A small amount of candidate-specific lit was provided and included in the kit; it stays there unless a voter specifically asks to review a piece of lit from a specific candidate
- 📌 Candidates and campaigns may stash their belongings and extra materials UNDER the table while they are there, but they may not put it on the table

Greeting Voters



Offer a slate/info card to voters



Position yourself **next to** the main pathway into the polling place (**but do not block it**) and ask voters if they would like a slate card



For example: *"Hello! Would you like a Democratic Party Slate Card? It includes information on our endorsed candidates for the non-partisan races too! Remember to start at the back of the ballot."*

If yes: *"Excellent, thank you for coming out to vote today! We have many ways to get involved in the party after the election too!" "If you could bring your slate card back to reuse we would appreciate it!"*

If no: *"Okay, thanks for voting today!"*

About Bonds or Referenda



- ❌ **Wake Dems is NOT taking a formal stand on ANY bonds or referenda**
 - Do **not** offer your personal opinion on these, especially for municipal bonds/referenda
 - Simply say, "WCDP is not taking a stance on this."
 - **If asked about the statewide Constitutional Amendment, say the following:** "The Democratic Party has no formal stance but groups like Democracy NC and Common Cause have suggested voting 'no'."

Slate Cards



FEDERAL OFFICES

US PRESIDENT AND VICE PRESIDENT

Kamala Harris and Tim Walz

US HOUSE OF REPRESENTATIVES

District 02 Deborah K. Ross

District 04 Valerie P. Foushee

District 13 Frank Pierce

STATE OFFICES

GOVERNOR

Josh Stein

LT GOVERNOR

Rachel Hunt

ATTORNEY GENERAL

Jeff Jackson

AUDITOR

Jessica Holmes

COMMISSIONER OF AGRICULTURE

Sarah Taber

COMMISSIONER OF INSURANCE

Natasha Marcus

COMMISSIONER OF LABOR

Braxton Winston II

SECRETARY OF STATE

Elaine Marshall

SUPERINTENDENT OF PUBLIC INSTRUCTION

Maurice (Mo) Green

TREASURER

Wesley Harris

NC SUPREME COURT ASSOCIATE JUSTICE

Seat 06 Allison Riggs

NC COURT OF APPEALS JUDGE (VOTE FOR ALL!)

Seat 12 Carolyn Jennings Thompson

Seat 14 Ed Eldred

Seat 15 Martin E. Moore

NC SENATE

District 13 Lisa Grafstein

District 14 Dan Blue

District 15 Jay J. Chaudhuri

District 16 Gale Adcock

District 17 Sydney Batch

District 18 Terence Everitt

NC HOUSE OF REPRESENTATIVES

District 11 Allison Dahle

District 21 Ya Liu

District 33 Monika Johnson-Hostler

District 34 Tim Longest

District 35 Evonne S. Hopkins

District 36 Julie von Haefen

District 37 Safiyah Jackson

District 38 Abe Jones

District 39 James Roberson

District 40 Joe John

District 41 Maria Cervania

District 49 Cynthia Ball

District 66 Sarah Crawford

NC SUPERIOR COURT JUDGE

District 10C Seat 01 Sean A. B. Cole

District 10F Seat 01 Jennifer Bedford

NC DISTRICT COURT JUDGE

District 10A Seat 03 Cindy Kenney

District 10B Seat 02 Ashleigh S. Parker

District 10B Seat 03 Julie Bell

District 10C Seat 01 Mark L. Stevens

District 10C Seat 02 Christine Walczyk

District 10C Seat 03 Renee Jordan

District 10D Seat 03 Kevin Boxberger

District 10D Seat 04 Rhonda Young

District 10D Seat 05 Blair Williams

District 10E Seat 03 Crystal Grimes

District 10F Seat 02 Damion L. McCullers

District 10F Seat 03 Jim Black

*Don't forget to
flip your ballot!*

COUNTY OFFICES

WAKE COUNTY BOARD OF COMMISSIONERS

District 04 Susan Evans

District 05 Tara Waters

District 06 Shinica Thomas

REGISTER OF DEEDS

Tammy L. Brunner

NON-PARTISAN OFFICES

WAKE COUNTY SCHOOL BOARD

District 03 Jordyne Blaise

District 04 Toshiba Rice

District 05 Lynn Edmonds

District 06 Sam Hershey

District 08 Lindsay Mahaffey

SOIL & WATER CONSERVATION DISTRICT SUPERVISOR

Reese Wamsley

RALEIGH MUNICIPAL OFFICES

RALEIGH MAYOR

Janet Cowell

RALEIGH CITY COUNCIL

At Large Jonathan Lambert-Melton

At Large Stormie Denise Forte

District A Mitchell Silver

District B Megan Patton

District C Tolulope O. Omokaiye

District D Jane Harrison

District E Christina Jones

Voter Protection

1-833-VOTE4NC (1-833-868-3462)

If you encounter *any* issues casting your ballot, please report the issue to the volunteers at the Wake Dems table outside or call the voter protection hotline above. We'll help ensure you're able to vote and have your vote counted.

After you vote:

1 Help save trees! Take me:

- to a friend who hasn't voted yet
- back to the Wake Dems table
- to a recycling bin

2 Remind a friend!

Contact your friends/family and remind them to vote! Then take a photo with your "I voted" sticker & tag [@wakedems](https://www.wakedems.org) on social media!

3 Get involved!

We aren't confined to the sidelines of this election. There's still time to take action and make a difference! [wakedems.org/volunteer](https://www.wakedems.org/volunteer)

Paid for by Wake County Democratic Party
Not authorized by a candidate



All candidates are listed;
more than what is on the
voter's ballot

Greeting Voters



✓ Thank them for voting + reusing the slate card*



When the voter leaves, thank them for voting and ask for the slate card back



For example: *"Thank you for voting today!" or "Thanks for coming out today!"*

NOTE:** *If a slate card goes into the trash, **by law it cannot be reused.



Ask them to volunteer



If the voter seems receptive, ask them if they would like to volunteer with us



For example: *"Would you be willing to volunteer with WCDP in the future and help get more Democrats elected?"*

What to Expect






WAKE COUNTY
DEMOCRATIC PARTY



What to expect



Supplies

-  Slate cards, volunteer sign-up sheet, and a supplies kit (for Early Voting) or packet (for Election Day) will be supplied by your EV Site or ED Poll Greeting Site Captain
-  If you're running low on slate cards, contact your EV Site or ED Poll Greeting Captain
-  You may want to set up a recycling box that voters can drop their used slate cards in




Restrooms

-  Some polling locations will have restrooms available for you to use, some will not
-  Check with your site captain or ask one of the poll workers before entering the building



What to expect



Voter Traffic

-  Voter traffic can fluctuate dramatically
-  The last few days of Early Voting and Early Voting weekends are generally busier
-  For weekdays, before or after traditional work hours, during lunch breaks, and after school tend to be busier

Voter Reaction

-  Some people will be happy to see you - others may be grumpy (De-escalation strategies will be discussed in the next section)
-  Many will simply be indifferent to your presence

Candidate Relations



Candidate Literature



Only WCDP materials may be on the table

We will provide a candidate lit lookbook, but *no other campaign or candidate literature is allowed on the table.*

Candidates



Many Democratic candidates will visit various polling sites to campaign by the WCDP table. This is welcomed, and they may also ask to temporarily store a backpack, box, etc **under** the table.

Do's



DO

Keep smiling, even in the face of grumpy people. Remember, you are making a positive difference and many people are grateful that you are there. Your calm and polite response to a grumpy voter creates a positive impression of both you and the Party.






DO

Keep your chair and personal items nearby so you can easily sit down when time permits, but always be able to get in position to greet new voters.

Endorsed Candidates



While volunteering as a Poll Greeter...

-  We only promote Democrats who won their partisan primary and who are WCDP endorsed nonpartisan Democrats
-  You may disagree with an endorsement, but during poll greeting we are one Party united behind our endorsements
-  Our motto is “Begin on the Back of the Ballot” because we encourage voters to vote the ENTIRE ballot!

Don'ts to remember



- ❌ **DON'T** stump or actively campaign for candidates that are **not** on our endorsed candidates list while volunteering as a poll greeter.
- ❌ **DON'T** approach cars in the **Curbside Voting** area. Once a car has entered that area, we are not allowed to approach.
- ❌ **DON'T** retrieve slate cards or other lit from the trash. Once in the trash, by law it must stay there.
- ❌ **DON'T** respond to attempts by people to engage you in debate – this distracts you from greeting other voters. If other people try to challenge and intimidate voters, let the poll observer know, or call NCDP Voter Protection / tell the Site Manager / Chief Judge what is happening.
- ❌ **DON'T** allow other organizations or candidates to put materials on the WCDP table or distribute other literature other than our slate cards.*

Don'ts to remember



***It is critical that we do not coordinate with other organizations and potentially give the appearance that organizations are in coordination, so while Poll Greeting just distribute the WCDP Slate Card.**

Posted on NextDoor, 2022 General Election Period

I went to vote at Chavis Park day one of early voting. As I walked up to the building, I was stopped at the Wake County Democratic Party table and asked if I wanted the Wake Democrats' Voters Guide with candidates they endorsed. I said yes. The nice older lady explained the paper she handed me and then stopped and said she had an important addition. She then handed me the [Other Group] Endorsement list, said that it differed from the print out she had previously handed me, but didn't bother to explain the group, why she was handing me the pamphlet, or why it differed. ***If I wasn't politically active and already aware of this group... I would've thought it was an official addendum to the official endorsed candidates list.***

The End of Your Shift



At the end of your shift



🕒 **Wait for the next volunteer(s) to arrive**

- 📌 The volunteer(s) on the next shift should arrive 15 minutes prior to the end of your shift
- 📌 If they do not arrive on time, contact the site captain.
- 📌 If you cannot reach the site captain, call or text WCDP at 919-916-5641

👋 **When they arrive**

- 📌 Greet them and provide an update on how things are going.
- 📌 Point out the Buffer Zone and Curbside Voting area.
- 📌 Also, ask them if they have any questions or concerns before you leave

At the end of your shift



Don't forget your things



Remember to grab any drinks/snacks, chairs, umbrellas, or any other items that you brought.



Please throw away any trash.



Thank you!



Thank YOU for volunteering your time for such an important task!



Poll greeters are the last people voters see before entering the polling place.



Help voters make an educated decision, encourage them to vote for our candidates, and thank them as they leave.

De-escalation Training





WAKE COUNTY
DEMOCRATIC PARTY



What to expect



"Who are you?"/ "Why are you here?" and additional talking points




-  Your presence may be questioned and while this is uncommon, be prepared!
-  **As long as you remain outside of the buffer zone and are not harassing or intimidating voters, you are allowed to be there.**

GOP Poll Greeters

-  You will likely encounter poll greeters for the "other" side.
-  Be polite, but firm about your presence. And if they try to engage, don't. No need to be distracted.

What to expect

How to respond to challenging situations

-  Be calm but firm and assert your right to be present.
-  Establish clear expectations and boundaries:
 - Please stop engaging with me, I have a job to do.
 - Stop engaging with me, I don't feel comfortable with your harassment.
 - You're encroaching on my personal space, and I need you to move away from my area.
 - I will ask the site supervisor (EV) or the Chief Judge (ED) to get involved, please stop continuing your harassment.
-  Create physical barriers with table, chairs, signs, pop-up tent to establish clear boundaries.

What to expect



IMPORTANT!



If harassing behavior continues, ask for the Site Manager or the Chief Judge in the voting site:

- **Explain the issue**
- **Communicate** you asked for the behavior to **stop**
- **Ask for a specific resolution:** “I’d like you to ask for them to stop this behavior, and if it escalates to ask them to leave the property because of their harassment”

Questions?



WAKE COUNTY
DEMOCRATIC PARTY

Scenario:

A member of another political party keeps trying to debate you about the Democratic candidates, distracting you from engaging with voters.



Scenario:

An aggressive Republican is standing in front of your table blocking voters from approaching.



Scenario:

A WCDP volunteer poll greeter is making inappropriate comments and making others feel uncomfortable.



Scenario:

A Republican volunteer is continuing in harassing behavior and the chief judge is not responsive.



Resources & Contacts



Resources and Contact



Voter Protection (Call):

833-868-3462



Poll Greeting Documents:

wakedems.org/pollgreeting



Wake Dems HQ (Call or Text):

919-916-5641

Questions?



Thank you!



WAKE COUNTY
DEMOCRATIC PARTY